



TARIFFS OF THIRD PARTIES

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The tariffs of third parties do not form any part of the general terms and conditions of Havenbedrijf Rotterdam N.V.

The mentioned third parties act under their own specific general terms and conditions. Therefore no rights can be derived from the tariffs of third parties as mentioned in this brochure.

Havenbedrijf Rotterdam N.V. cannot be held liable for the use of the tariffs of third parties as mentioned in this brochure.

TARIEVEN VAN DERDEN

De tarieven van derden zijn geen onderdeel van de algemene voorwaarden van Havenbedrijf Rotterdam N.V.

De derden, genoemd in deze brochure, handelen onder hun eigen specifieke algemene voorwaarden. Voor wat betreft de tarieven van derden kunnen geen rechten aan deze brochure worden ontleend.

Havenbedrijf Rotterdam N.V. is niet aansprakelijk voor het gebruik van de tarieven van derden zoals genoemd in deze brochure.

HARBOUR TOWAGE FAIRPLAY TOWAGE

ASSISTANCE TO SEA-GOING VESSELS FROM RIVER TO BERTH OR VICE VERSA

Vessel's length over all in meters	City / Botlek (a)	Europoort / Maasvlakte 1 (b)
< - 130	€ 1,510	€ 1,605
131 - 160	€ 1,725	€ 1,932
161 - 190	€ 2,218	€ 2,604
191 - 220	€ 2,710	€ 3,192
221 - 250	€ 3,087	€ 3,840
251 - 280	€ 3,758	€ 4,350
281 - 310	€ 4,343	€ 4,648
311 - 340	€ 4,974	€ 5,064
341 - 370	€ 5,167	€ 5,488
371 - >	€ 5,498	€ 5,796

rates in euros per tug
(a) from Rotterdam Erasmusbridge

Maximum assistance time of 2 hours, additional time will be charged as per hourly rate based on quarters

SHIFTING

- at same quay: rate as per item 1, no surcharge
- within same area: rate as per item 1 plus 50%
- from one area to another: rates of respective areas as per item 1 *
- maximum assistance time of 3 hours, additional time will be charged as per hourly rate based on quarters

* In case tug(s) remain(s) connected: plus hourly rates for net transit time(s)

HOURLY RATES

Hourly rates (from / to tugs' berth): **€ 1150** per commenced hour.

TOWAGE BEYOND AREAS AS ABOVE

As per item 1 At hourly rates or prices upon request

MISCELLANEOUS

- No surcharges for night-, weekend-, holiday work, drift ice or fog.
- Assistance of dead ships: 50% surcharge on applicable rates.
- In case our bunker purchase price exceeds € 160 per cbm: a bunker surcharge as per actual price and average consumption will be charged (copies of bunker surcharge table available upon request).
- Waiting prior to start of harbour assistance (in excess of 30 minutes): at hourly rate.
- holding astream, extra pushing to berth, (in direct connection with an assistance and normal weather conditions): at hourly rate.
- The above rates are not applicable for rendering emergency-services.
- In case of tug cancellation less than one hour prior to anticipated commencement: 50% of applicable rate.
- For vessels calling Maasvlakte 2 a surcharge of 25% on the agreed tariff will be levied.
- For vessels calling the Britanniëhaven a surcharge of 25% on the agreed tariff will be levied.
- Payments: within 30 days after receipt of invoice.
- The 'Dutch Harbour Towage Conditions 2007' apply (copies available upon request).

HARBOUR TOWAGE SVITZER EUROMED B.V.

ROTTERDAM/EUROPOORT/MAASVLAKTE FROM THE RIVER TO OR FROM

- A** Berthing/Sailing Maasvlakte
B Berthing/Sailing Europoort area
C Berthing/Sailing Rotterdam area (incl. Pernis, Botlek, Brittanie dock, Seine dock and Rotterdam City)
All Shifting within the same zone (additional surcharge of 25% mark up on tariff if within zone 3 / Rotterdam area)

REGULAR ASSISTANCE WITH MAXIMUM DURATION TIME OF 2 HOURS				(3 HOURS)
L.o.a. of vessels in meters (a)	A	B	C	All
< - 164	1,892	2,028	2,568	2,616
164.01 - 175	2,103	2,238	2,779	2,950
175.01 - 187	2,267	2,401	2,943	3,093
187.01 - 212	2,765	2,900	3,441	3,498
212.01 - 236	3,066	3,201	3,741	3,926
236.01 - 260	3,466	3,600	4,141	4,272
260.01 - 285	3,901	4,035	4,576	4,881
285.01 - 309	4,237	4,372	5,154	5,775
309.01 - 334	4,612	4,746	5,673	6,289
334.01 - 358	4,857	4,993	5,957	6,463
358.01 - 383	5,054	5,188	6,209	7,008
383.01 - >	5,317	5,451	6,677	7,786

(a) LOA as published at Vesseltracker.com as prima facie source

SURCHARGES

- Additional time, waiting (in combination with an assistance): (for all vessel sizes) **2,523** per hour
 - Dead ships surcharge 200% of the tariff will be charged.
 - Order/Cancellation/Postponement within two (2) hours of job commencement 50% of the tariff will be charged.
 - Order/Cancellation/Postponement within one (1) hour of job commencement 100% of the tariff will be charged.
- The schedule of rates outlines the services provided, charges, terms and conditions for the safe and efficient arrival, shifting or departure of ships at the port of Rotterdam, effective from 1 January 2022.
 - The towages rates are for berthing/shifting/sailing. The duration of assistance will count from the actual commencement of the job or the time ordered for the job, whichever is the earliest, until the tug(s) is disconnected or relieved from its duties, whichever is the latest.
 - Waiting and additional Time is charged if the service takes longer than the maximum time duration specified.
 - Service has to be ordered minimum 2 hours in advance or pilot ordering time if shorter. An additional charge applies to late order/cancellation/postponement.
 - For any other special services rates and terms are available on request.
 - All services rendered by Svitzer, salvage services excluded, shall be subject to the Dutch Harbour Towage Conditions 1951 as filed at the office of the Clerk of the Amsterdam and Rotterdam District Courts.
 - By ordering tugs or other services, the ordering agent is deemed to acknowledge that the vessel's owners, operators, masters and agents have been informed of and have accepted the Terms and Conditions outlined in this schedule.
 - Payment for all services is due immediately upon their completion. Credit up to 14 days might be granted to approved customers. Where credit has been granted the ordering agent will be required to provide details of the vessel's principle at the time of ordering services.
 - To enhance safety off all personal, all heaving lines are to be as per industry best practice. Lack of weight will be rectified with a Svitzer safe heaving line weight. Heaving line weights deemed unsafe will be removed and replaced with a SVITZER safe heaving line weight. Svitzer reserves the right to impose a penalty for unsafe heaving lines.
 - Invoices outstanding after 14 days may be subject to a compound interest charge of 10% per annum for each month the invoice remains outstanding. If payment terms are not adhered to Svitzer reserves the right to withdraw credit facilities.
 - Dead ship is applicable when services (whether secured with towline or not) are provided to vessels without normal main engine power and/or without steering.
 - All orders received are subject to availability. Maximum notice remains in the interest of all concerned.
 - In case this Tariff is applicable to Towage performed under a Svitzer Towage Agreement it is not to be interpreted in its own right, but in conjunction with and as part of this Svitzer Towage Agreement. Should there be any conflict between this Tariff and the Svitzer Towage Agreement, the latter shall prevail.
 - All rates per tug are in euro excluding VAT and apply at any time on any day.
 - A fuel surcharge may be applicable. Details of calculation method, and surcharge amounts appear on the Europe Fuel surcharge table.

HARBOUR TOWAGE BOLUDA TOWAGE

ROTTERDAM/EUROPOORT FROM THE RIVER TO OR FROM

- 1 Rotterdam area (from the river to the berth or v.v.):
from Erasmusbridge (km post 1001) up to Westgeul (km post 1014) including Botlek area.
- 2 Europort area (from the river to the berth or v.v.).
- 3 Maasvlakte 2 area (from the river to the berth or v.v.).

L.o.a. of vessels in meters (a)	1	2	3
< - 138	1,389	1,642	2,052
139 - 150	1,595	1,841	2,301
151 - 163	1,820	2,065	2,582
164 - 175	2,003	2,346	2,933
176 - 187	2,196	2,627	3,284
188 - 212	2,489	3,119	3,898
213 - 236	2,853	3,633	4,541
237 - 260	3,325	4,118	5,148
261 - 285	3,892	4,563	5,704
286 - 309	4,794	4,794	5,993
310 - 334	5,109	5,109	6,386
335 - 358	5,373	5,373	6,717
359 - 383	5,699	5,699	7,124
384 - 425	5,972	5,972	7,536

(a) Length according to the Lloyd's Register.
Valid from 1 February 2023.

MISCELLANEOUS

- 1 Waiting time: first half hour free, after which the 1st hour will be charged in full followed by 15 min increments: **1175** per hour.
- 2 Keep going, holding, extra pushing to berth: in connection with an assistance, if longer than 2 hours special arrangements have to be made: **1175** per hour.
- 3 Additional time: in case the assistance takes more time than max. duration allocated, an hourly supplement will apply by 15 min. increments: **1175** per hour.
- 4 For shifting of ships within the Rotterdam or Europort area 35% surcharge on the respective area rate is applicable. For shifting from the Rotterdam harbours to the Europort harbours or v.v., special arrangements have to be made.
- 5 If bunker prices are above **149 USD** per ton a bunkersurcharge will be applicable.
- 6 Assistance of dead ships 50% surcharge on all rates (waiting and fog excluded).
- 7 Cancellation: If arrival, departure or shifting is cancelled or postponed without notice being given at least one hour before the services are due to commence and/or tug(s) is (are) dismissed without being used: 50% of the tariff will be charged.
- 8 In case of a visibility of less than 500 metres (according to the data of the Government Pilot- & Radar Service) an additional charge of 50% for assistance during fog will be charged on all rates (waiting excluded).
- 9 25% surcharge on holidays, officially recognized in the port of Rotterdam, from 17:00 the day before until 07:00 the day after such holiday.
- 10 The Dutch Harbour Towage Conditions 2007 apply to all towage services, excluded emergency or salvage services, provided by Boluda Towage Rotterdam B.V..

- For assistance outside above mentioned areas, special arrangements have to be made.
- The above rates will not apply in case of drift-ice, vessels broken loose from their mooring, assistances outside abovementioned area's and other unforeseen circumstances.
- Rates: per move and for each tug employed.
- Discount available for long term contracts.
- Payment to be made within 30 days.

HARBOUR TOWAGE BOLUDA TOWAGE

DORDRECHT/MOERDIJK FROM THE RIVER TO OR FROM

- 1 Dordrecht Zeehaven, Julianahaven, Zwiindrecht and 's-Gravendeel
- 2 Escorting/assistance from Dordrecht/Zwiindrecht to Rotterdam (Westgeul) along Oude Maas or back
- 3 Escorting/assistance from Spijkenisse to Westgeul or back
- 4 Escorting/assistance from Dordrecht/Zwiindrecht to Moerdijk along Dordtse Kil or back
- 5 Moerdijk in connection with escorting/assistance along Dordtse Kil
- 6 Moerdijk without escorting/assistance along Dordtse Kil

L.o.a. of vessels in meters (a)	1	2	3	4	5	6
< - 138	1,800	4,300	1,870	2,905	1,420	2,905
139 - 150	2,140	5,190	2,195	3,435	1,685	3,435
151 - 163	2,256	5,880	2,485	4,005	1,885	4,005
164 - 175	2,390	6,600	2,730	4,420	2,095	4,420
176 - 187	2,525	7,395	3,025	5,065	2,290	5,070
188 - 212	2,700	8,440	3,410	5,635	2,595	5,640
213 - 236	3,115	10,090	3,945	6,690	3,010	6,690

(a) Length according to the Lloyd's Register.
Valid from 1 January 2023.

SHIFTING OF SHIPS

- | | | |
|---|--|--------------------------|
| a | at the same quay or in the same harbour | 25% increase |
| b | between harbours in the same section | 40% increase |
| c | from Zeehaven or Julianahaven to Handelskade | section 1 + 50% increase |
| d | from 1e Merwedehaven to 2e Merwedehaven | section 1 + 50% increase |
| e | from river near Handelskade to 1e or 2e Merwedehaven | section 1 + 60% increase |
| f | from Zeehaven, Julianahaven to 1e or 2e Merwedehaven (or back) | section 1 + 75% increase |

MISCELLANEOUS

- 1 Assistance for compass adjustment, holding astream, extra pushing to berth (in connection with an assistance): **737** per hour
- 2 Waiting (first half hour free and minimal one half hour): **559** per hour
- 3 Cancellation: If arrival, departure or shifting is cancelled or postponed without notice being given at least two hours before the services are due to commence and/or tug(s) is (are) dismissed without being used: half of the tariff will be charged.
- 4 Assistance of dead ships 50% increase on all rates (waiting and fog excluded).
- 5 If bunker prices are above € 135 per ton a bunker surcharge will be applicable.
- 6 In case of a visibility of less than 500 metres an additional charge of 50% for assistance during fog will be applicable on all rates (waiting excluded).
- 7 If additional pulling power is required owing to special safety-rules of authorities or on captain's request (subject availability) a surcharge of 50% on basic rates will be charged.
- 8 The Dutch Harbour Towage Conditions 2007 apply to all towage services, excluding emergency or salvage services, provided by Boluda Towage Rotterdam B.V..

- The above rates will not apply in case of drift-ice, vessels broken loose from their moorings and other unforeseen circumstances.
- Rates: per move and for each tug employed.
- Payment to be made within 30 days.

A1	RATES PER SEA-GOING VESSEL IN THE ROTTERDAM HARBOUR-AREA AND/OR THE MOERDIJK-AREA									
	Length in meters			Mooring		Unmooring		Shifting		
	-		99.99		184		171		266	
100.00	-	114.99		243		227		353		
115.00	-	124.99		259		241		375		
125.00	-	134.99		302		281		437		
135.00	-	144.99		329		306		475		
145.00	-	154.99		370		344		537		
155.00	-	164.99		427		397		619		
165.00	-	174.99		563		524		815		
175.00	-	184.99		605		563		876		
185.00	-	194.99		657		612		951		
195.00	-	204.99		720		669		1,041		
205.00	-	214.99		789		734		1,143		
215.00	-	224.99		883		821		1,278		
225.00	-	234.99		1,011		940		1,463		
235.00	-	244.99		1,120		1,042		1,621		
245.00	-	254.99		1,232		1,146		1,784		
255.00	-	259.99		1,344		1,250		1,945		
260.00	-	264.99		1,464		1,361		2,120		
265.00	-	269.99		1,569		1,460		2,272		
270.00	-	274.99		1,687		1,568		2,442		
275.00	-	279.99		1,794		1,668		2,596		
280.00	-	284.99		1,907		1,773		2,760		
285.00	-	289.99		2,022		1,880		2,927		
290.00	-	294.99		2,129		1,980		3,082		
295.00	-	299.99		2,244		2,087		3,249		
300.00	-	304.99		2,326		2,163		3,366		
305.00	-	309.99		2,436		2,265		3,525		
310.00	-	314.99		2,550		2,371		3,691		
315.00	-	319.99		2,655		2,469		3,843		
320.00	-	324.99		2,770		2,575		4,008		
325.00	-	329.99		2,877		2,675		4,163		
330.00	-	334.99		2,993		2,784		4,333		
335.00	-	339.99		3,103		2,886		4,492		
340.00	-	344.99		3,212		2,987		4,649		
345.00	-	349.99		3,325		3,092		4,813		
350.00	-	-		3,441		3,201		4,981		
for each additional 5 meters or part thereof, + 116 + 109 + 168										
in excess of 350 meters										

PLEASE NOTE THE FOLLOWING

- A1^a** In case of shifting along the quay, within one hour, the tariff of mooring under **A1** is applicable.
- A1^b** For mooring and unmooring a vessel in the Rozenburgsluis (lock) the tariff of mooring under **A1** is applicable.
- A1^c** For mooring and unmooring a vessel in the Volkeraksluis (lock) the tariff of shifting under **A1** increased by 25%.
- A1^d** For mooring and unmooring a vessel in the Krammersluis (lock) the tariff of shifting under **A1** increased with 50% is applicable.
- A1^e** For mooring and unmooring a vessel in the Kreekaksluis (lock) the tariff of shifting under **A1** increased with 100% is applicable.
- A2** For rendering assistance on board vessels entering, shifting or leaving the port, **75.00** per man per hour will be charged with the minimum of 2 hours.
- A3** For mooring/unmooring a vessel other than a sea vessel (e.g. an offshore-vessel) please contact debiteuren@krve.nl.

WAITING TIME

- A4** If boatmen are kept waiting for more than 30 minutes after the appointed hour given in the orders when any services under **A1** should have begun, a surcharge per hour is due beginning at the end of the 30 minute period and continuing until the actual start of the work, this surcharge is as follows:

All over length in meters			Tariff
<	-	175	127
175	-	300	212
300	-	>	326

CANCELLATION

- A5** If any services listed in **A1** are cancelled within one hour before the appointed hour given in the orders when the work should have begun the charges under **A4** are due.

COMMUNICATION BY MOTOR LAUNCH

- B1** An overview of the rates for the transport of persons and / or goods to and from seagoing vessels are available in the overview "KRVE Motor Launch Tariffs". This can be requested via debiteuren@krve.nl.

GENERAL SURCHARGES

- C1** For services during weekends and public holidays, a 35% surcharge is due over and above all the tariffs mentioned before. The tariffs for services during weekends apply from 18:00 hour on Friday till 06:00 hour on Monday.

The tariffs for services on holiday(s) are applicable from the preceding day 18:00 hour until the day following holiday(s) 06:00 hour.

DEFINITIONS

- The following days are regarded as a public holiday: Good Friday, Easter Monday, The King's day, Liberation Day, Ascension Day, Whit Monday, Christmas Day, December 26th, New Year's Day and other national holidays, in so far as same as declared as such by the Central Government.
- The NBC 2023, filed at the Chamber of Commerce, will be applicable to all our operations and services at all times.
- This text is a translation of the original Dutch text. In case of any dispute the original Dutch text shall be conclusive.

A1	RATES PER SEA-GOING VESSEL IN DORDRECHT AND/OR ZWIJNDRECHT-AREA											
	Length in meters			Mooring			Unmooring			Shifting		
	<	-	99,99			178			178			267
	100	-	114,99			240			240			361
	115	-	124,99			259			259			390
	125	-	134,99			297			297			446
	135	-	144,99			324			324			488
	145	-	154,99			364			364			546
	155	-	164,99			423			423			634
	165	-	174,99			554			554			831
	175	-	184,99			594			594			891
	185	-	194,99			633			633			951
	195	-	204,99			690			690			1036
	205	-	209,99			748			748			1122
	210.00	-	>									
for each additional 5 meters or part thereof, in excess of 210 meters				+		77			+		77	
										+		116

PLEASE NOTE THE FOLLOWING

A1^a In case of shifting along the quay the tariff of mooring under A1 is applicable.

WAITING TIME/CANCELLATION

A2 Waiting time for more than thirty minutes after the appointed hour and cancelling before the appointed hour will be charged as follows (per hour):

All over length in meters	Tariff
< - 99.99	85
100.00 - 164.99	127
165.00 - 224.99	183
225.00 - >	241

MOTOR LAUNCH TARIFFS

B1 Per crossing 105.00 per hour.

GENERAL SURCHARGES

- C1 For services during weekends and public holidays, a 50% surcharge is due over and above all the tariffs mentioned before.
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- C3 The tariffs for services on holiday(s) are applicable from the preceding day 18:00 hours until the day following holiday(s) 06:00 hours.

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PORT VISIT MONITORING (COMMERCIAL) DIRKZWAGER

SHIP REPORTING TARIFF

DWT up to	Tariff - per port call	
4,500	30	
4,501 - 17,500	60	
17,501 - 37,500	88	
>37,500	118	weight in tonnes

Additional services	Dirkzwager reporting	No reporting
Active Order Monitoring	included	as per reporting tariff
ISPS Announcement Service (per call)	20 per portcall	31.50 per portcall
Maritime Single Window (crew and passenger list)	3.9 per portcall	
Enter/edit electronic notification in Portbase	28.6 per notification	

- 24/7 service by manned control- and monitoring room
- Personal contact
- Reporting service includes all notifications about:
 - ETA and ETA changes
 - First contact
 - Pilot on board/from board
 - Shifting & Departure times
 - Nautical Services
 - ATD / ATA
 - Anchoring
 - Berth availability
 - Statement of facts
- Information is provided through e-mail, SMS, telephone, webservice & api
- Ordering of Electronic Notification is based on an agreed procedure with the agent
- The rate for our reporting service is based on the deadweight (DWT) of the vessel.
- All mentioned prices are excl. VAT

VISIT REPORTING SERVICE ROTTERDAM (COMMERCIAL) INTERTRANSIS

REPORTING TARIFF

DWT up to	Tariff
4,500	33
17,500	47
>17,500	70

- Tariffs for reporting services are based on the Deadweight (DWT) of the vessel.
- Tariffs include all messages with timestamps for:
 - Incoming
 - ETA and ETA changes,
 - First Contact with the Port,
 - Expected Pilot boarding / Pilot on board / from board,
 - ATA,
 - Anchoring times,
 - Berth availability,
 - Exchange notification,
 - Shifting and Outbound notifications including ATD,
 - Tailor-made information profile per shipping agent including Statement of facts,
 - Including free ISPS announcement service for all visitors of the vessel.

PORT REPORTING & MONITORING (COMMERCIAL) TEQPLAY

REPORTING TARIFF

DWT up to	Tariff - per port call
4,500	27.50
17,500	55.00
37,500	82.50
>37,500	110.00

- Services are delivered through app, web & API.
- Information is provided through e-mail, push notification, SMS and phone call.
- Tariffs include all messages / time stamps for:
 - ETA and ETA changes
 - Alongside operations e.g. bunkers
 - Nautical Services
 - Shifts (ATD / ATA)
 - Inbound (ATA)
 - Outbound voyage of the vessel (ATD)
- Automated generation of statement of facts
- Tariffs for reporting services are based on the Deadweight (DWT) of the vessel.

DEMINERALISED- AND DRINKING WATER HATENBOER - NEPTUNUS BV

DRINKING WATER

Price per ton (m³) with a minimum of 5 tons per delivery **6.88**

DELIVERY BY WATER BARGE

Region Town Rotterdam	per delivery	74.50
Region East Rotterdam	per delivery	97.50
Region Botlek	per delivery	97.50
Region 4e Petroleumhaven, Beneluxhaven, Ertskade	per delivery	177.00
Region 5e Petroleumhaven	per delivery	235.00
Region 7e Petroleumhaven	per delivery	279.00
Region Brittanniëhaven	per delivery	325.00
Region 8e Petroleumhaven, Europahaven, Yangtzekanaal	per delivery	279.00
Region 6e Petroleumhaven, Amazonehaven, Mississippihaven	per delivery	321.00
Maasvlakte 2	per delivery	409.00
Deliveries in other areas	Ask for our pricelist	

FUEL SURCHARGE

Region Town Rotterdam	per delivery	17.25
Region Botlek	per delivery	26.95
Region Europoort	per delivery	35.75

EXTRA CHARGES

Overtime weekdays from 8 p.m. till 1 a.m.	per hour	89.50
From 1 a.m. till 8 a.m.	Ask for our pricelist	
Overtime on Saturday till 5 p.m.	per hour	113.00
Overtime on Saturday 5 p.m. till Monday 8 a.m. and official holidays (with a minimum rate of 5 hours)	per hour	149.50
Waiting alongside ship	per hour	149.50
Pressing alongside ship (limited unloading capacity)	per hour	149.50
Trip made in vain		355.00

DRINKING- AND DEMI-WATER DELIVERY BY 'DEDICATED' WATER TRUCK

Deliveries in Dordrecht/Moerdijk and other areas in the Netherlands, Belgium (Antwerpen Port area) and elsewhere in Europe **Ask for our pricelist**

DRINKING- AND DEMI-WATER SMALL PACKAGES

Delivery in 1m³ IBC, drums 200 ltrs or polycans up to 25 ltrs **Ask for our pricelist**

DEMINERALISED/DE-IONISED WATER BY BARGE

Price per ton (m ³) (minimum 50 tons), excl. transport	per ton	20.95
Extra pump hours	per hour	187.50
Waiting alongside ship	per hour	235.00
Extra fee for preparation/flushing water barge tanks	per order	355.00

Price list is subject to change without prior notice

We take care of sampling and analysis of your(drinking, sewage, bilge) water on board and issue approved water certificates, a service we provide in all major ports worldwide. In case of contamination of drinking water on board, we can supply disinfection products services and consultancy to provide cleaning solutions. All services are available on request. Assistance of tugboats —if required— is for customer's account. When tugboat companies increase their tariff in case of ice drift —according to the port's custom— the price of drinking water will be increased accordingly. Hatenoer-Neptunus BV water supply cannot be held responsible for the performance of its products within any application determined by the customer, who must satisfy themselves as to the suitability of the product. The delivery of goods and services of Hatenoer-Neptunus BV are subject to the General Conditions that have been deposited with the Court of Rotterdam (54/2014) and with the Chamber of Commerce Rotterdam, the Netherlands, under number 24043767. These conditions can be consulted on the website of H.N. (www.hatenboer-neptunus.com) and will be sent upon first written request without charges. The applicability of principal and/or counterpart general terms and conditions is explicitly rejected by Hatenoer-Neptunus BV.



Portbase offers, among other things, services for the handling of ship visits. Some examples of these are:

- Notification Waste Disposal
- Notification Dangerous Goods
- Vessel Notification

The costs of these services are borne by the Harbour Master. In addition, Portbase also offers:

- Notification Crew and Passengers
- Notification Ship's Stores

The costs of these services are made up as follows:

- Notification Crew and Passengers: € 2.88 per ship
- Notification Ship's Stores: € 2.70 per vessel

In addition, Portbase offers numerous other services for the simple and efficient exchange of information in the supply chain:

- Notification Import Documentation
- Notification Local Clearance
- Notification Export Documentation
- Notification Import Documentation
- Cargo Controller
- Hinterland Container Notification
- Cargo Declaration Export Bulk
- Cargo Declaration Export Containers

For more information about these services and the associated charges, please contact Portbase on T 088 625 2534 or sales@portbase.com.

Besides the services mentioned for the support of the core processes in the port of Rotterdam, the so-called Port Community Services, Portbase offers various other services, such as [a data-sharing platform](#) and [IAMconnected](#). Click on the relevant link for more information about these services.

PORT OF ROTTERDAM AUTHORITY

Havenbedrijf Rotterdam N.V.

World Port Center, Wilhelminakade 909
3072 AP Rotterdam

T +31 10 252 1010

I www.portofrotterdam.com

Harbour Coordination Center

T +31 10 252 1000

Transport & Environmental Safety

T +31 10 252 2455

Department Port Tariffs

T +31 10 252 1523

E havengelden@portofrotterdam.com

Waste fee

T +31 10 252 1882

PORT VISIT MONITORING (COMMERCIAL)

Royal Dirkzwager

T +31 10 414 4222

I www.dirkzwager.com

T +31 10 414 4222

I www.dirkzwager.com

InterTransIS

T +31 85 760 9990

I www.intertransis.com

Teqplay

T +31 6 5530 6660

I www.teqplay.nl

TOWAGE

Boluda Towage

T +31 10 307 3540

I www.boluda.eu

Fairplay Towage

T +31 10 411 2999

I www.fairplay-towage.com

Svitzer Euromed B.V.

T +31 255 562 777

I www.svitzer.com

PILOTAGE

Ordering service

T +31 88 900 3117 / +31 88 900 3118

Information

T +31 88 900 3025

I www.loadswezen.nl

DRINKING WATER

Hatenboer-Neptunus BV

T +31 10 409 1280

F +31 10 409 1290

I www.hatenboer-neptunus.com

MOORING-UNMOORING-SHIFTING

Royal Boatmen Association Eendracht

T General orders +31 88 113 3033

T Maasvlakte +31 88 113 3070

T Europoort +31 88 113 3060

T Botlek +31 88 113 3050

T City +31 88 113 3040

I www.krve.nl

Boatmen Company A.J. van Kuijk B.V.

T General orders +31 88 113 3033

MISCELLANEOUS

Emergency services

T +31 112

Customs Division Rotterdam

T General +31 800 0143

T VTS +31 88 153 1865

Association of Rotterdam Shipbrokers and Agents

T +31 10 402 0397

Police Headquarters Rotterdam

T +31 900 8844

Port Hospital

T +31 10 404 3300

Portbase

T +31 10 409 1280

E sales@portbase.com

I www.portbase.com

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COLOPHON

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